421 W. Riverside Ave, Suite 900 • Spokane, WA 99201

Phone: 509-863-9789 Fax: 509-255-7793

E-Mail: info@northwestpaincare.com Web: www.northwestpaincare.com

November 1, 2024

Dear Patient,

To begin, I would like to thank you for the trust you have given me over the years as your physician. Your continued wellness and health are priorities for us.

After nearly 18 years serving the Spokane community, I am closing Northwest Pain Care permanently on December 20, 2024. I have not made this decision lightly. Our lease in the historic Paulsen building ends soon, and my wife, Kathy, and I have decided it is time to move closer to family on the west side of Washington. I am joining Virginia Mason Franciscan Health in the Puget Sound, where I will continue to practice interventional pain medicine.

It is important that you continue with appropriate medical care; therefore, you should establish contact with another pain management physician as soon as possible. My team and I will work with you toward that end. In the meantime, I remain available for your urgent pain care. Please rest assured that our office will remain available during the next 3 months to consult with your new provider to promote a smooth transition and continuity of care.

The enclosed HIPAA-compliant authorization form is necessary to release a copy of your medical records to you or your new physician. Please complete the form and return it as soon as possible. On receipt of this signed form, my office will forward a copy of your medical records to you or the physician you designate.

Please refer to the reverse side for helpful FAQs.

Sincerely yours,

John A Hatheway, MD

Enclosure: Authorization for Use or Disclosure of Health Information

NWPC Closure FAQ Sheet

How can I obtain my medical records?

*Submit a written request using the enclosed HIPAA form by January 3, 2025

*For assistance obtaining your records in person at our office, please call ahead. Our team can be reached by phone until January 31,2025. See contact info below.

*You may access your records through May of 2025 via the eClinical Works online portal as follows:

https://mycw193.ecwcloud.com/portal24605/jsp/100mp/login_otp.jsp

How do I settle my bill?

*Please call in your final payment to our office on or before December 19, 2024.

*Mailed payments can be received at our business address. See contact info below.

How can I reach NWPC after it has closed?

*After closure, you may consult our website, www.northwestpaincare.com for updated information. Phone access will be turned off after January 31, 2025.

Contact Information

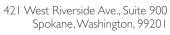
Phone: 509-863-9789 (Through January 31, 2025)

Fax: 509-255-7793 (Through May 31, 2025)

Email: info@northwestpaincare.com (Through the year of 2025)

Mail 421 W. Riverside Ave, Suite 900

Spokane, WA 99201 (Through February, 2025)



Phone: 509.863.9789 Fax: 509.255.7793



Authorization for Release of Information

Ι,	, hereby authorize Northwest Pain Care, P.S. to provide the
Patient Name	
following records to	
	Name and Address of Receiving Individual/Facility
for the purpose of	for the dates of service :
Pertinent Records	Discharge Summary
Lab Reports	Operative Report
Diagnostic Imaging	Injection Reports
History & Physical	Physical Therapy Notes
Office Visit Note	Other (specify)
time, and that my revocation must be in care Information Act (Section 203) and to	iting. I understand that I have the right to revoke my authorization at any writing to be valid, except as documented in the Washington State Health- inless the disclosure is required to obtain payment for care that has already me a permanent part of my record. I consent to transmitting via facsimile this
Signature	Date/Time
Print Patient Name	Date of Birth
Address and Phone Number	